

## CrewCom End-User / Dealer Trade-In Promotion

Effective July 1, 2025 - December 31, 2025.

For every Pliant CrewCom/CrewCom CB2 system purchase that is accompanied by a trade-in of a Professional Intercom device, the customer will receive a trade-in credit of up to \$400.00 per device with a 1:1 purchase of Trade-in devices for new CrewCom Radio Pack, Radio Transceiver, CB2 BaseStation, or Control Unit.

**This program is for US Dealers and Customers only.**

### Professional Intercom Brands Eligible for Trade-In

Must be a professional intercom system in any condition. This includes, but is not limited to the following brands: Clear-Com, Pliant Tempest, Green-Go, HME, RAD, Riedel, RTS, Telex, Vega, Hollyland, and EarTec.

### Required Steps to Participate

1. Purchase any quantity of Pliant CrewCom wireless intercom from an authorized Pliant Technologies dealer. (<https://plianttechnologies.com/resellers/>) Rebate amounts are based on the amount of CrewCom or CB2 wireless intercom purchased. (See list below for eligible models and rebate amounts.)
2. Fill out a [Wireless Intercom Trade-In Request Form](#), print it out, and send it enclosed with the shipment of the old professional intercom devices to be traded in. Make sure to use the shipping label on the form. Old devices may either be sent to the authorized Pliant Dealer selling the system, or directly to Pliant Technologies in Auburn, AL. **An RMA is required to send old intercom devices directly to Pliant Technologies.** Devices sent to the Pliant Dealer will require the dealer to supply Pliant Technologies photos of old system hardware components with serial numbers of each device and proof of their disposal to be sent with the RMA request.
3. Once the trade-in intercom devices have been received and approved by the authorized Pliant Dealer or Pliant Technologies, a notification will be sent to the selling dealer using the email address on the form with confirmation of receipt. The approved trade-in value will be credited in the form of an invoice credit to the authorized Pliant Dealer.

### Terms and Conditions

Promotion Detail	Description
Promotion Period	July 1, 2025 - December 31, 2025
Eligible Products	CrewCom or CB2 system purchases only. (A-Stock only)
Ordering	Pliant CrewCom system must be purchased through an authorized Pliant Dealer.
Quantities	One trade-in wireless intercom device per newly purchased Pliant CrewCom device. No maximum number of devices.
Submission Deadline	All trade-ins must be received in Auburn, AL before the end of business day (US Central Standard Time) on the promotion end date above.
Change / Cancellation	Pliant Technologies may change or cancel this program at any time.

### CrewCom System Minimum Purchase Requirements

- (1) CB2 BaseStation (any version), (3 or more) Radio Packs (CRP-12 models, any version).
- (1) Control Unit (CCU models, any version), (1 or more) Radio Transceivers (CRT Models, any version), (3 or more) Radio Packs (CRP-12/22/44 Models, any version).

Please contact [sales@plianttechnologies.com](mailto:sales@plianttechnologies.com) if you should have any questions regarding this program/promotion.

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Auburn, Alabama 36830 USA  
[www.plianttechnologies.com](http://www.plianttechnologies.com)  
Phone +1.334.321.1160  
Toll-Free 1.844.475.4268 or 1.844.4PLIANT

### Professional Intercom Models Eligible to Trade-In for Invoice Credit

Trade-In Device Type	Trade-In Value
Wired Belt Pack	\$40 each
Wireless Radio Pack or Wireless Headset	\$75 each
Transceiver or Antenna Splitter	\$150 each
Base Station	\$400 each

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Submission Deadline	All trade-ins must be received in Auburn, AL before the end of business day (US Central Standard Time) on the promotion end date above.
Change / Cancellation	Pliant Technologies may change or cancel this program at any time.

### Required Steps to Receive Your Invoice Credit:

1. Completely fill out the form below.
2. Request an RMA number and submit photos and Serial Numbers of any items that will not be returned to Pliant from Pliant customer service ([customer.service@plianttechnologies.com](mailto:customer.service@plianttechnologies.com))
3. Enclose this completed form with your shipment when returning your old wireless intercom devices.
  - This is a 1-for-1 trade-in; therefore, a purchase of a new Pliant CrewCom wireless intercom device is required for each old wireless intercom device returned.
4. Add the RMA Number to the address label on page 3.
5. Place the supplied address label on your box to ensure proper shipping. (This is not a carrier label. A separate label from your preferred carrier will be required.)

Date of Sale/Invoice Number: \_\_\_\_\_

Dealer Name/Salespersons Name: \_\_\_\_\_

Dealer Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Sold to: \_\_\_\_\_

Description/Model Number of Intercom Device Enclosed	Serial Number	Qty.

Model Number of CrewCom Devices Purchased (See Below) <i>MUST Include/Attach Valid Receipt with this Form</i>	Qty.	Rebate Amount*
TOTAL		

\* Expected amount (USD). All trade-ins must be verified and approved before payment.

Note: Once the trade-in intercom devices have been received and approved by the authorized Pliant Dealer or Pliant Technologies, a notification will be sent to the selling dealer using the email address on the form with confirmation of receipt. The approved trade-in value will be credited in the form of an invoice credit to the authorized Pliant Dealer.

### Pliant CrewCom Models Eligible for Purchase to Receive an Invoice Credit with Trade-In

- CB2 BaseStation (any version), (3 or more) Radio Packs (CRP-12 models, any version).
- Control Unit (CCU models, any version), (1 or more) Radio Transceivers (CRT Models, any version), (3 or more) Radio Packs (CRP-12/22/44 Models, any version).

Enclose this completed form with your return shipment.

Internal Use Only	
Date Received	
Total Number of Devices Returned	
RMA Number	
Receiving Department Check-In Approval	
Notes	
Once completed, please give this copy to Pliant Customer Service.	



## **Wireless Intercom Trade-In Promotion**

**Pliant Technologies  
205 Technology Parkway  
Auburn, AL 36830  
+1-334-321-1160**

**RMA#**

*Cut Here and Attach Securely to the Shipping Carton*

**Remember:**

- Please Contact [Customer.service@plianttechnologies.com](mailto:Customer.service@plianttechnologies.com) for an RMA for this shipment.
- You must add the RMA number to the label below.
- This is not a prepaid label.
- Please keep your tracking information.