STURMS ST



Model ID: MAVERICKSTORM1HYBRID





Edition Notes

The Maverick Storm 1 Hybrid User Manual includes a description, safety precautions, installation, programming, operation and maintenance instructions for the Maverick Storm 1 Hybrid as of the release date of this edition.

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Document Printing

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

Intended Audience

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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Document Revision

This is revision 3 of the Maverick Storm 1 Hybrid User Manual. Go to www.chauvetprofessional.com for the latest version.



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1. Before You Begin

What Is Included

- Maverick Storm 1 Hybrid
- Seetronic Powerkon IP65 power cable
- 2 Omega brackets with mounting hardware
- Quick Reference Guide

Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate a claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

Convention	Meaning		
1–512 A range of values			
50/60 A set of values of which only one can be chosen			
Settings A menu option not to be modified			
<enter></enter>	A key to be pressed on the product's control panel		

Symbols

Symbol	Meaning
Ţ.	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
(j)	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.



Any reference to data or power connections in this manual assumes the use of Seetronic IP rated cables.



The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.



Safety Notes

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.



This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.



All applicable local codes and regulations apply to proper installation of this product.

- The luminaire is intended for professional use only.
- The luminaire should be positioned so that prolonged staring into the luminaire at a distance closer than 32.81 ft (10 m) is not expected.
- If the external flexible cable or cord of this luminaire is damaged, it shall be replaced by a special cord or cord exclusively available from the manufacturer or its service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer or its service agent or a similar qualified person.

CAUTION:

- This product's housing may be hot when operating. Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- When transferring the product from extreme temperature environments, (e.g., cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow the product to fully acclimate to the surrounding environment before connecting it to power.
- Flashing light is known to trigger epileptic seizures. User must comply with local laws regarding notification of strobe use.

ALWAYS:

- Disconnect from power before cleaning the product or replacing the fuse.
- When using an IP65-rated product in an outdoor environment, use IP65- (or higher) rated power and data cable.
- Replace and secure IP-rated protective covers to all power, data, USB, or other ports when not in use.
- · Replace the fuse with the same type and rating.
- Use a safety cable when mounting this product overhead.
- Connect this product to a grounded and protected circuit.

DO NOT:

- Open this product. It contains no user-serviceable parts.
- Look at the light source when the product is on.
- Leave any flammable material within 20 cm of this product while operating or connected to power.
- Connect this product to a dimmer or rheostat.
- Operate this product if the housing, lenses, or cables appear damaged.
- Submerge this product (adhere to standards for the published IP rating). Regular outdoor operation is fine.
- Permanently install outdoors in locations with extreme environmental conditions. This includes, but is not limited to:
 - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
 - Locations where normal temperatures exceed the temperature ranges in this manual.
 - Locations that are prone to flooding or being buried in snow.
 - Other areas where the product will be subject to extreme radiation or caustic substances.
- ONLY use the handles or the hanging/mounting brackets to carry this product.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate this product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- The minimum ambient temperature is -22°F (-30°C). Do not operate the product at lower temperatures.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- In the event of a serious operating problem, stop using immediately.



If a Chauvet product requires service, contact Chauvet Technical Support.



FCC Statement of Compliance

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Warning for North America and Australia

Warning! This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and the user. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Expected LED Lifespan

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.



2. Introduction

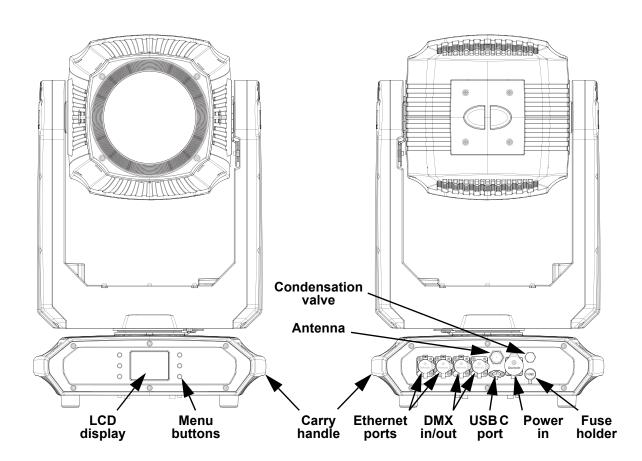
Description

The Maverick Storm 1 Hybrid brings the latest Maverick series IP65 technology together with an advanced optical system designed to optimize output from its Osram 420W 7700K source. This combination Beam/ Spot/Wash fixture delivers stadium-scale output and CMY color mixing that produces the boldest reds, greens and blues while perfectly matching its fellow Mavericks in the rig. Linear zoom smoothly delivers precise coverage in both projection modes, from tightly focused beams to crisp even spots, offering a zoom range of 0.8° to 25.6° in Beam mode and 1.3° to 40.8° in Spot mode. This hybrid houses a full arsenal of features: static and rotating gobo wheels, stackable independent prisms, animation wheel and a heavy frost to shift to a distinctive wash. The Maverick Storm 1 Hybrid works with DMX, Art-Net™, sACN, RDM and Lumenradio CRMX™.

Features

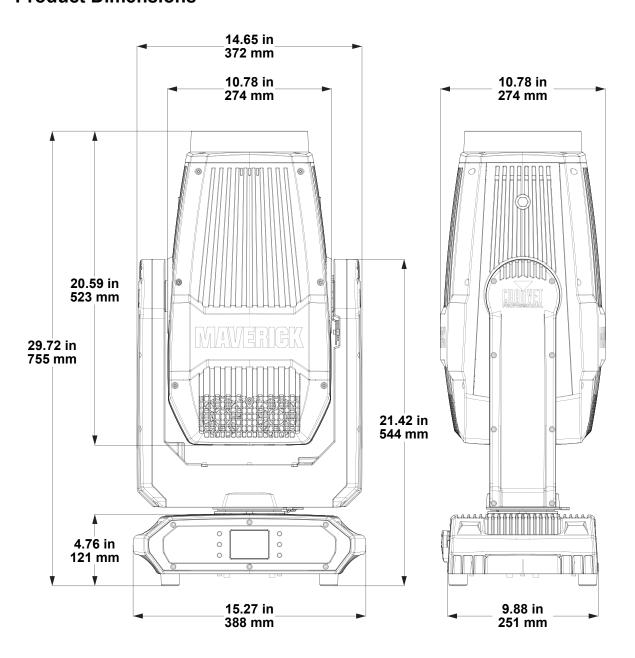
- Fully featured, IP65 rated, high powered Spot/Beam/Wash combination fixture with an Osram 420W, 7700 K with 2,500 hour life expectancy lamp, CMY color mixing, an animation wheel, 2 gobo wheels, 2 layerable prisms, large zoom range, and lightweight aluminum/magnesium housing
- Individually controllable and layerable 5 facet linear and 8 facet round prisms for maximizing visual impact
- Frost and beam flattening options for even light distribution
- Tight 0.8° narrow beam angle for focused air effects
- Linear zoom of 0.8° to 25.6° in beam mode, 1.3° to 40.8° in spot mode
- 9 rotating and 17 static gobos for massive visual effect
- DMX and RDM protocol control
- True 1 compatible power input
- · Easy to read OLED display with simple, effective menu options
- Simple and complex DMX channel profiles for programming versatility
- USB-C port for uploading software
- Failsafe Ethernet connectivity allows for data to pass even if fixture power is lost

Product Overview





Product Dimensions





3. Setup

AC Power

The Maverick Storm 1 Hybrid has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure
 the product has an appropriate electrical ground to avoid the risk of electrocution or
 fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

AC Plug

The Maverick Storm 1 Hybrid comes with a power input cable terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the cable has no plug or it is necessary to change the plug, use the table below to wire a plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

Fuse Replacement

- 1. Disconnect this product from the power outlet.
- 2. Using a flat-head screwdriver, unscrew the fuse holder cap from the housing.
- 3. Remove the blown fuse and replace with another fuse of the same type and rating (F 15 A, 250 V).
- 4. Screw the fuse holder cap back in place and reconnect power.

Remote Device Management

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The Maverick Storm 1 Hybrid supports RDM protocol that allows feedback to make changes to menu map options.



USB Software Update

The Maverick Storm 1 Hybrid allows for software update through USB using the built-in USB port. To update the software using a USB type C flash drive, do the following:

- 1. Power on the product and plug the flash drive into the USB port.
- 2. Once the flash drive has been detected, the message "USB UPDATE" will be displayed. Press <YES>.
- The next screen will show the software versions available for this fixture on the USB drive. If the user has multiple versions of software for the same fixture, arrow down to the version desired to load. Press <ENTER>.
- 4. The "USB UPDATE" screen will re-appear. Press <YES>.



It is possible to update multiple units with the USB if they are daisy chained via DMX.

5. The upgrade will start. DO NOT turn off the power or disconnect the USB while the USB LED is still blinking during the process. The screen display will read: "**USB Update Wait**". USB update can take several minutes to complete.



When the USB firmware is done uploading, in some fixtures the display will change to: "DO NOT UNPLUG, UPDATING"

- 6. When the update is complete, the fixture will automatically reboot.
- 7. Go to the Fixture Information on the product's menu map and confirm the firmware revision
- 8. When the boot-up process is finished, restart the product.



- Place the .chl format file in the root folder of the USB drive.
- The product's USB port supports up to 32GB capacity and only works with FAT32 file format.



Turning off the power or removing the USB while still blinking during the update will cause partial or total firmware failure in the targeted fixture(s). If this occurs, the user will need the UPLOAD 08 device to fix this. Please contact Chauvet regarding this device.



Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes. For the Chauvet Professional line of mounting clamps, go to http://trusst.com/products/.

Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

Rigging

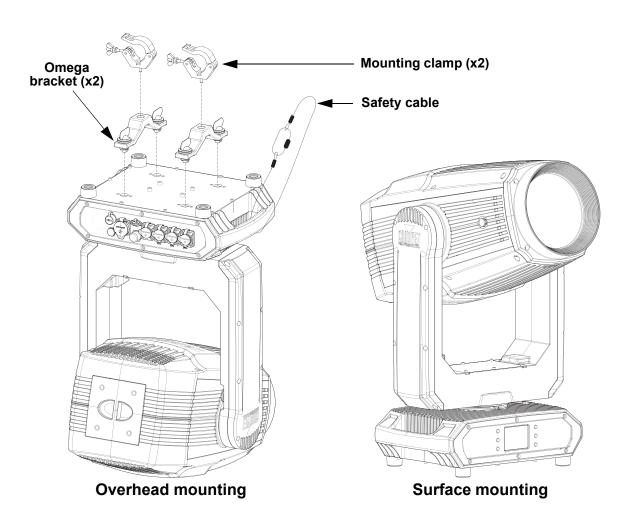
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure onto which the product is being mounted can support the product's weight (See the <u>Technical Specifications</u> for weight information).
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- · When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

Procedure

The Maverick Storm 1 Hybrid comes with 2 omega brackets to which the user can directly attach mounting clamps (sold separately). Make sure the clamps are capable of supporting the weight of this product. Use at least two mounting points per product. For the Chauvet Professional line of mounting clamps, go to http://www.trusst.com/products.

Mounting Diagram





Signal Connections

The Maverick Storm 1 Hybrid can receive a DMX, Art-Net[™], or sACN, signal. The Maverick Storm 1 Hybrid has two Amphenol XLRnet through ports, and 5-pin DMX in and out ports. If using other compatible products with this product, it is possible to control each individually with a single controller.

Control Personalities

The Maverick Storm 1 Hybrid uses a 5-pin DMX data connection, Lumenradio CRMX™, Art-Net™, or sACN for its two control personalities: **Dmx Mode 24 CH** and **Dmx Mode 29 CH**.

- Refer to the <u>Operation</u> chapter to learn how to configure the Maverick Storm 1 Hybrid to work in these personalities.
- The <u>Control Channel Assignments and Values</u> section provides detailed information regarding the control personalities.



For more information about DMX standards or the DMX cables needed to link this product to a DMX controller, download the DMX Primer from the Chauvet website: www.chauvetprofessional.com.

DMX Linking

The Maverick Storm 1 Hybrid can link to a DMX controller using a 5-pin DMX connection or a Lumenradio CRMX™ connection. For more information about DMX, read the DMX primer at: https://www.chauvetprofessional.com/wp-content/uploads/2016/06/DMX Primer.pdf.

Art-Net™ Connection

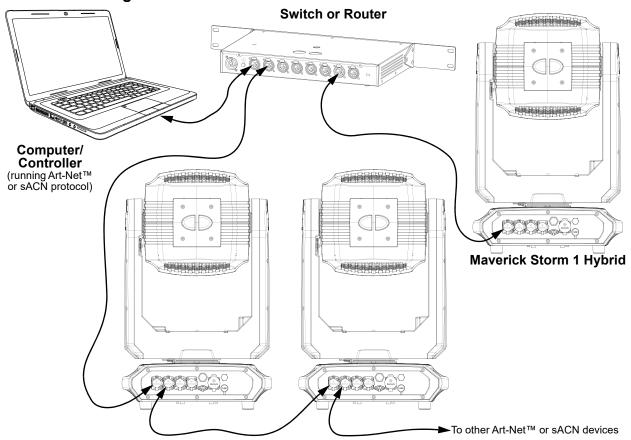
Art-Net[™] is an Ethernet protocol that uses TCP/IP that transfers a large amount of DMX512 data using an Amphenol XLRnet RJ45 connection over a large network. An Art-Net[™] protocol document is available from www.chauvetprofessional.com.

Art-Net™ designed by and copyright Artistic Licence Holdings Ltd.

sACN Connection

Streaming ACN (Architecture for Control Networks), also known as ANSI E1.31, is an Ethernet protocol that uses the layering and formatting of ACN to transport DMX512 data over IP or any other ACN-compatible network.

Connection Diagram





Lamp Replacement

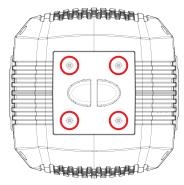
The Maverick Storm 1 Hybrid is equipped with an OSRAM SIRIUS HRI 420 W lamp. Follow the procedure below to safely change the lamp.



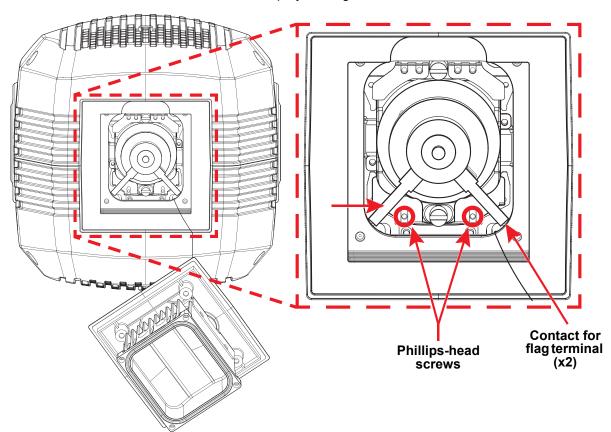
Disconnect the product from power before performing this procedure.

Procedure

- Turn the product off and disconnect it from power. Wait at least 15 minutes for the lamp to cool down.
- 2. Loosen the 4 indicated screws with a 4 mm hex key until the bottom plate can be removed.



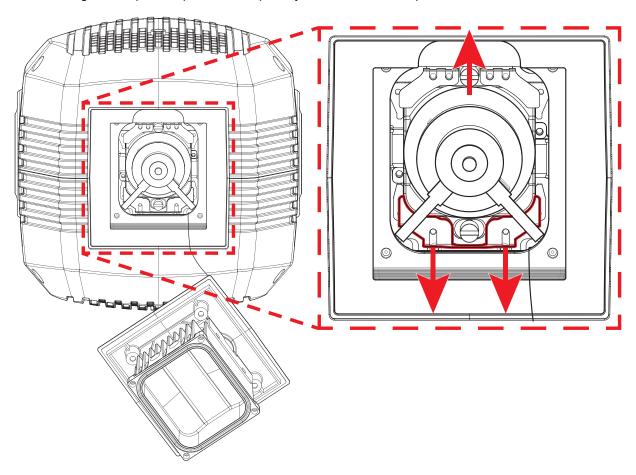
- 3. Carefully remove the bottom plate and heat sink and allow it to hang by the safety cord.
- 4. Remove the 2 wires connected to the lamp by the flag terminals.



5. Loosen the 2 indicated screws with a Phillips-head screwdriver.



6. Using the lamp base, push the lamp away from the loosened plate.



- 7. Slide the loosened plate away from the lamp.
- 8. Roll the lamp out and pull it away.
- 9. Reverse the steps above to install the new lamp. DO NOT touch the glass with bare hands!



DO NOT turn the product on without a lamp!

Increasing Lamp Lifespan

- ALWAYS turn the lamp off by using the DMX controller or the product's control panel, then wait at least 5 minutes before switching off the product. This will keep the fans running to extract any remaining heat from the product's head.
- DO NOT power cycle the product unless it is necessary.
- DO NOT re-strike the lamp immediately after turning it off. It is recommended to wait 5 minutes before trying to re-strike the lamp.
- DO NOT touch the lamp without wearing gloves to avoid leaving grease on the bulb or on the contacts that could reduce the lamp's life.
- ALWAYS change the lamp when it has reached its recommended lifespan to avoid the risk of lamp explosion.



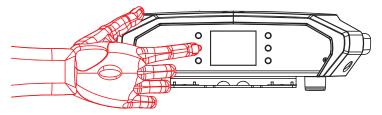
4. Operation

Control Panel Description

Button	Name	Function
↔	<up></up>	Navigates upwards through the menu list or increases the value when in a function
	<menu></menu>	Exits from the current menu or function
\triangle	<down></down>	Navigates downwards through the menu list or decreases the value when in a function
\Diamond	<left></left>	Navigates leftwards through the menu list
Ţ	<enter></enter>	Enables the currently displayed menu or sets the selected value into the function
4>	<right></right>	Navigates rightwards through the menu list

Battery Powered Display

The Maverick Storm 1 Hybrid has a battery powered display which enables access to the menu when the product is powered off. Press and hold **<MENU>** until the display activates (approximately 15 seconds).



Home Screen

The Maverick Storm 1 Hybrid has a home screen that shows the current control protocols, personalities, starting addresses, IP addresses, and universes. To see the home screen, press **<MENU>** repeatedly until it shows on the display. From the home screen, touch any of the displayed control settings to immediately jump to that part of the menu, such as the personality, starting address, or universe, or press **<ENTER>** to reach the main menu.

Control Panel Lock

The setting locks or unlocks the control panel.

- 1. Go to the **Settings** main level.
- 2. Select the Lock Screen option.
- 3. Select **NO** (control panel stays unlocked) or **YES** (locks control panel).



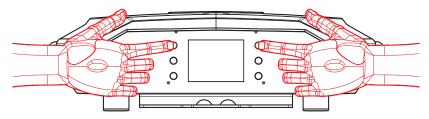
When the control panel lock is activated, the product will prompt for the passcode in order to access the menu. Enter the passcode as described below.

Passcode

After being prompted to enter the passcode, enter the numbers 0920.

Technician Mode

The technician mode disables the pan/tilt motors, allowing the output of the product to be aimed by hand. To enable the technician mode of the Maverick Storm 1 Hybrid, hold **<UP>** and **<LEFT>** while the product is powering on. When the product is turned off and back on, the pan and tilt will return to normal function.





Menu Map

Refer to the Maverick Storm 1 Hybrid product page on <u>www.chauvetprofessional.com</u> for the latest menu map.

Main Level	Pro	Programming Levels		Description	
Address		001–512			Sets the starting address
	Manual		Manually set IP address		
	IP Mode	DH	ICP		Network sets IP address
Naturant		Sta	atic		Product sets IP address
Network Setup	Universe	000–255 (001–256	(Art-Net ¹ 6 (sACN)	™))	Sets the universe
	lp				Sets the IP address in Manual mode
	SubMask			00–255)	Sets the Subnet Mask in Manual mode
Poropolity.	Dmx Mod	de 24 CH		10	Selects the 24-channel mode
Personality	Dmx Mod	le 29 CH YES		ES	Selects the 29-channel mode
		DI	MX		Selects the DMX control protocol
	Control Mode	WD	MX		Selects Lumenradio CRMX™
	Control Wode	Art	tNet		Selects the Art-Net* control protocol
		sA	CN		Selects the sACN control protocol
	Pan Reverse	N	10		Normal pan
	Fall Reverse	YI	ES		Reversed pan
	Tilt Poverse	N	NO		Normal tilt
	Tilt Reverse	YES			Reversed tilt
	0	N	NO		Normal screen display
	Screen Reverse		YES		Inverted screen display
	Reverse	AUTO			Automatic display orientation
		540			540° pan range
	Pan Angle	30	60		360° pan range
		18	80		180° pan range
	Tilt Angle	27	70		270° tilt range
		18	80		180° tilt range
		090			90° tilt range
Settings	BL. O. P/T	NO			Enable/disable blackout while panning tilting
	Move	YES			
	BL. O. Color	N	10		Enable/disable blackout while color
	Move	YES			wheel is moving
			10		Enable/disable blackout while gobo
	Move	YI	ES		wheels are moving
	Lock Screen	NO			Lock the buttons
	EOOK OCICCII	YI	ES		Passcode: 0920
	Swap XY		10		Do not swap pan and tilt
	Owap X i		ES		Pan controls tilt, tilt controls pan
	WDMX Reset		NO		Do not reset WDMX
	WBINIX Reset	YI	ES		Reset WDMX
		30	0S		Display turns off after 30 seconds
	Backlight		М		Display turns off after 1 minute
	Timer	5	М		Display turns off after 5 minutes
		0	N		Display stays on
	Loss of Data	Н	old		Holds last signal received
		Clo	ose		Blacks out fixture



Main Level	Pro	ogramming Lev	els	Description
		On/Off	OFF ON	Turns lamp on/off
		State/Power on	OFF ON	Defines the status of lamp when powering up product
		Off Via Dmx	NO YES	Turns off the unit via DMX controller
	Lawre Cattings	On If Dmx on	NO YES	Turns lamp on when DMX signal is detected
	Lamp Setting	Off If Dmx Off	NO YES	Turns lamp off when DMX signal is lost
		Ignition Delay	010–255	Sets the delay duration between product power on and lamp power on
		Low Power Delay	000–255	Sets the delay duration when shutter is closed and lamp enters lower power state
		Reset Lamp	NO	Leaves lamp time unchanged
		Time	RESET	Resets lamp timer to 0
	Maintenance Timer	Interval	010–250	Defines amount of hours between maintenance
Settings (cont.)		Remain Time	NO RESET	Shows maintenance timer. Select RESET to reset.
(55)	Preset Select	PRESET A PRESET B		Recorded preset menu options
	Preset Sync	PRESET C NO		Transfers recorded preset menu options to other Maverick Storm 1 Hybrid
	,	YES		fixtures in the DMX daisy chain
	USB Update	NO YES		Update firmware via USB C
	Min Zoom	NO		Enables/disables Minimum Zoom
	Focus	YES		Focus
	Reset Function	Pan/Tilt Shutter/Prism Color/CMY	NO YES	
		Gobo/ Animation Zoom/Focus/ Frost All		Reset individual functions or all functions from start-up
	Factory	N	0	Reset to factory default settings
	Settings	YE	S	Reset to factory default settings
		Auto Test		Auto test all functions
Test	Manual Test	Pan Pan Fine Tilt Tilt Fine	0–255	Manually control and test all settings through the control panel
		P/T Speed Dimmer Dimmer Fine		anough the control panel



Main Level	Pr	ogramming Lev	els	Description
		Shutter		
		Cyan		
		Magenta		
		Yellow		
		Color		
		Gobo2		
		Gobo		
		Gobo Rotate		
		Gobo Rotate Fine		
		Animation		
Test	Manual Test	Prism1		Manually central and test all settings
(cont.)	(cont.)	Prism1 Rotate	0–255	Manually control and test all settings through the control panel
,	,	Prism2		3
		Prism2 Rotate		
		Frost1		
		Beam Diffraction		
		Focus		
		Focus Fine		
		Focus Auto		
		Zoom		
		Zoom Fine		
		Special Function		
		Ver	V	Shows firmware version
		Running Mode		Shows current running mode
		DMX Address		Shows current starting address
		Temperature		Shows current product temperature
	Fixture	Fixture Hours		Shows hours product has been on
	Information	lp		Shows current IP address
		SubMask		Shows current Subnet Mask
		MAC		Shows MAC address
		UID		Shows product UID
		Lamp On Time		Shows lamp on time
Information		Remain Time		Shows lamp maintenance time
illomation		Lamp MFan1-3 BFan1-2		
		ZFan1	Speed	
		FFan1-7	Speed	Shows speed of each fan in rpm
	F	AFan1	Speed	
	Fan Information	Base Fan1-3		
		Power		
		Voltage	w v	Shows electrical data
		Current	v A	Shows distinguished
		Gravity	^-	Shows product orientation
	Error	Siarity		
	Information			Shows any errors, or No Error!



Main Level	Pr	ogramming Lev	els	Description
		Frequency		
		Pan		
		Pan Fine		
		Tilt		
		Tilt Fine		
		P/T Speed		
		Dimmer		
		Dimmer Fine		
		Shutter		
		Cyan		
		Magenta		
	Channel Information	Yellow		
		Color		
		Gobo2		
		Gobo		
Information		Gobo Rotate	000–255	Shows all current values from input
(cont.)		Gobo Rotate		signals
		Fine Animation		
		Prism1		
		Prism1 Rotate		
		Prism2		
		Prism2 Rotate		
		Frost1		
		Beam		
		Diffraction		
		Focus		
		Focus Fine		
		Focus Auto		
		Zoom		
		Zoom Fine		
		Special Function		



DMX Configuration

Use control configurations to operate the product with a DMX, Art-Net™, or sACN controller.

Control Mode

The Maverick Storm 1 Hybrid works with wired DMX, Lumenradio CRMX™, Art-Net™, and sACN control signals. To select which protocol to use:

- 1. Go to the **Settings** main level.
- 2. Select the Control Mode option.
- 3. Select the desired protocol, from **DMX**, **ArtNet**, **sACN**, or **WDMX** (for Lumenradio CRMX™).

Control Personalities

To set the control personality:

- 1. Go to the **Personality** main level.
- 2. Select the desired personality, from Dmx Mode 24 CH or Dmx Mode 29 CH.



- See the <u>Starting Address</u> section for the highest selectable starting address for each personality.
- Make sure that the starting addresses on the various products do not overlap due to the new personality setting.

Starting Address

Each product will respond to a unique starting address from the controller. All products with the same starting address will respond in unison. To set the starting address:

- 1. Go to the Address main level.
- 2. Select the starting address (001-512).
 - The highest recommended starting address for Dmx Mode 24 CH is 489.
 - The highest recommended starting address for Dmx Mode 29 CH is 484.

Network Setup

The Network Setup settings control the IP address, subnet mask, and universe of the product.

IP Mode

To choose how the IP address is set:

- 1. Go to the **Network Setup** main level.
- 2. Select the IP Mode option.
- 3. Select the desired IP mode, from **Manual** (to set a custom IP address), **DHCP** (the IP address is assigned by the connected network), or **Static** (the product uses a default, preset IP address).

Universe

To assign an Art-Net™ or sACN universe to the Maverick Storm 1 Hybrid:

- 1. Go to the **Network Setup** main level.
- 2. Select the Universe option.
- Set the universe, from 000–255 (for Art-Net[™]) or from 001–256 (for sACN).

Manual IP Address

To set the IP address when the **IP Mode** is set to **Manual**:

- 1. Go to the **Network Setup** main level.
- 2. Select the **Ip** option.
- 3. Set the 4 values of the IP address from 000-255.

Subnet Mask

To set the subnet mask:

- 1. Go to the **Network Setup** main level.
- 2. Select the SubMask option.
- 3. Set the 4 values of the subnet mask from **000–255**.



Control Channel Assignments and Values

24CH	29CH	Function	Value	Percent/Setting
1	1	Pan	000 ⇔ 255	
2	2	Fine pan	000 ⇔ 255	Fine control (16-bit)
3	3	Tilt	000 ⇔ 255	0–100%
4	4	Fine tilt	000 ⇔ 255	Fine control (16-bit)
5	5	Pan/tilt speed	000 ⇔ 255	Fast to slow
6	6	Dimmer	000 ⇔ 255	0–100%
	7	Fine dimmer	000 ⇔ 255	Fine control (16-bit)
			000 🖘 007	Off
			008 🗢 015	
			016 🖘 131	Synchronized strobe, slow to fast
7	8	Strobe	132 ⇔ 167	0–100% strobe, slow to fast
,	0	Strobe	168 ⇔ 203	100–0% strobe, slow to fast
			204 239	Pulse strobe, slow to fast
			240 😂 250	Random strobe, slow to fast
			251 ⇔ 255	On
8	9	Cyan	000 ⇔ 255	0–100%
9	10	Magenta	000 ⇔ 255	0–100%
10	11	Yellow	000 ⇔ 255	0–100%
			000 001	Open
			002 🗢 003	Color 1 (red)
			004 ⇔ 005	Color 2 (orange)
			006 ⇔ 007	Color 3 (cyan)
			008 🗢 009	Color 4 (lime)
			010 🗢 011	Color 5 (yellow)
			012 🖘 013	Color 6 (green)
			014 ⇔ 015	Color 7 (magenta)
			016 🗢 017	Color 8 (blue)
44	40	Colonyuhool	018 🖘 019	Color 9 (amber)
11	12	Color wheel	020 🖘 021	Color 10 (light blue)
			022 🖘 023	Color 11 (CTO)
			024 ⇔ 025	Color 12 (CTB)
			026 027	Color 13 (UV)
			028 🗢 029	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
			030 031	
				Color wheel indexing
				Color scroll, fast to slow
			220 \ 223	,
				Reverse color scroll, slow to fast
				224 \$ 255



24CH	29CH	Function	Value	Percent/Setting
			000 🗢 003	
			004 ⇔ 006	•
			007 ⇔ 009	Gobo 2
			010 012	Gobo 3
			013 🗢 015	Gobo 4
			016 🗢 018	Gobo 5
			019 🗢 021	Gobo 6
			022 024	Gobo 7
			025 ⇔ 027	Gobo 8
			028 🗢 030	
			031 🗢 033	
			034 🗢 036	
			037 🗢 039	
		Caba wheel 2 (Bases made)	040 🖘 042	
			043 ⇔ 045 046 ⇔ 048	
			046 ⇔ 046 049 ⇔ 055	
			049 ⇔ 055 056 ⇔ 059	
				Gobo 1 shaking, slow to fast
12	13	Gobo wheel 2 (Beam mode) (see Gobo Wheels)		Gobo 2 shaking, slow to fast
				Gobo 3 shaking, slow to fast
				Gobo 4 shaking, slow to fast
				Gobo 5 shaking, slow to fast
			080 🗢 083	Gobo 6 shaking, slow to fast
			084 🖘 087	Gobo 7 shaking, slow to fast
			088 🗢 091	Gobo 8 shaking, slow to fast
			092 ⇔ 095	Gobo 9 shaking, slow to fast
				Gobo 10 shaking, slow to fast
				Gobo 11 shaking, slow to fast
				Gobo 12 shaking, slow to fast
				Gobo 13 shaking, slow to fast
				Gobo 14 shaking, slow to fast
				Gobo 15 shaking, slow to fast
				Gobo 16 shaking, slow to fast
			124 😂 127	
				Gobo scroll, fast to slow
			190 ⇔ 193	1
			194 ⇔ 255	Reverse gobo scroll, slow to fast

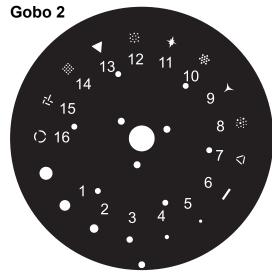


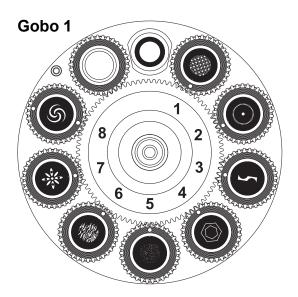
24CH	29CH	Function	Value	Percent/Setting
			000	Open
			001 ⇔ 005	Open spot mode
			006 ⇔ 011	
			012 ⇔ 017	Gobo 2
			018 🗢 023	Gobo 3
			024 ⇔ 029	
			030 🗢 035	
			036 041	
			042 😂 047	
		Gobo wheel 1 (Spot mode)	048 🗢 063	
13	14	(see Gobo Wheels)		Gobo 8 shaking, slow to fast
				Gobo 7 shaking, slow to fast
				Gobo 6 shaking, slow to fast
				Gobo 5 shaking, slow to fast
				Gobo 4 shaking, slow to fast
				Gobo 3 shaking, slow to fast
				Gobo 2 shaking, slow to fast
				Gobo 1 shaking, slow to fast
				Open spot mode Gobo scroll, fast to slow
				Reverse gobo scroll, slow to fast
				Gobo indexing
				Gobo indexing Gobo rotation, fast to slow
14	15	Gobo 1 rotation	146 ⇔ 149	•
	10	Cobo i iotation		Reverse gobo rotation, slow to fast
				Gobo bounce, short to long
	16	Gobo 1 fine indexing		Gobo fine indexing
				No function
			002 🖘 124	Animation effect, fast to slow
15	17	Animation wheel	125 ⇔ 130	
			131 ⇔ 255	Reverse animation effect, slow to fast
40	40	Duis us 4	000 🖘 004	No function
16	18	Prism 1	005 ⇔ 255	Prism insert
			000 ⇔ 127	Prism index
17	19	Prism 1 rotate	128 😂 189	Prism rotation, fast to slow
17	13	Frisiii i lotate	190 ⇔ 193	Stop
				Reverse prism rotation, slow to fast
18	20	Prism 2		No function
		1 113111 2		Prism insert
				Prism index
19	21	Prism 2 rotate		Prism rotation, fast to slow
		3	190 ⇔ 193	•
				Reverse prism rotation, slow to fast
20	22	Frost	000 <code-block></code-block>	
21	23	Beam diffraction		No function
			004 <code-block></code-block>	
22	24	Focus	000 ⇔ 255	0–100%



24011	20011	Function	Value	Daycont/Satting
24CH		Function		Percent/Setting
	25	Fine focus		Fine control (16-bit)
				No function
			011 🜣 059	
_	26	Auto focus	060 ⇔ 108	
			109 ⇔ 157	
			158 ⇔ 206	
				Auto-detect distance
23	27	Zoom		Zoom, wide to narrow
_	28	Fine zoom		Fine control (16-bit)
				No function
				Pan/tilt swap on
				Pan/tilt swap off
				No function
				Pan/tilt blackout on
				Pan/tilt blackout off
			090 ⇔ 099	Color wheel blackout on
				Color wheel blackout off
				Gobo wheel blackout on
			120 ⇔ 129	Gobo wheel blackout off
24	29	Control	130 ⇔ 139	<u> </u>
		(3 second hold)	140 ⇔ 149	Pan/tilt reset
			150 ⇔ 159	Color wheel/CMY reset
				Gobo/animation wheels reset
			170 ⇔ 179	Shutter/prism reset
			180 ⇔ 189	No function
			190 ⇔ 199	Zoom/focus/frost reset
			200 <code-block></code-block>	All reset
			210 <code-block> 219</code-block>	Blackout on
			220 <code-block></code-block>	Blackout off
			230 ⇔ 239	Lamp off
			240 ⇔ 255	No function
0-1	\A/I	.1.		

Gobo Wheels







Configuration Settings

Pan Reverse

To set the orientation of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the Pan Reverse option.
- 3. Select from NO (normal pan motion), or YES (reversed pan motion).

Tilt Reverse

To set the orientation of the tilt:

- 1. Go to the **Settings** main level.
- Select the Tilt Reverse option.
- 3. Select from **NO** (normal tilt motion), or **YES** (reversed tilt motion).

Screen Reverse

To set the orientation of the display:

- 1. Go to the **Settings** main level.
- 2. Select the Screen Reverse option.
- 3. Select from **NO** (right-side up), **YES** (upside-down), or **AUTO** (automatic orientation).

Pan Angle

To set the maximum angle of the pan:

- 1. Go to the **Settings** main level.
- 2. Select the Pan Angle option.
- 3. Select from **540** (540°), **360** (360°), or **180** (180°).

Tilt Angle

To set the maximum angle of the tilt:

- 1. Go to the **Settings** main level.
- 2. Select the **Tilt Angle** option.
- 3. Select from **270** (260°), **180** (180°), or **090** (90°).

Black out on Movement

To set the product to black out while the pan/tilt, color wheel, or gobo wheels are moving:

- 1. Go to the **Settings** main level.
- Select from the BL. O. P/T Move (black out on pan/tilt movement), BL. O. ColorMove (black out on color wheel movement), or BL. O. GoboMove (black out on gobo wheel movement) options.
- 3. Select from **NO** or **YES**.

Swap Pan and Tilt

To swap the controls for the pan and tilt:

- 1. Go to the **Settings** main level.
- 2. Select the **Swap XY** option.
- 3. Select from **NO** (pan controls pan, tilt controls tilt) or **YES** (pan controls tilt, tilt controls pan).

WDMX Reset

To reset the WDMX connection:

- 1. Go to the **Settings** main level.
- 2. Select the WDMX Reset option.
- 3. Select from NO or YES.

Display Backlight Timer

To set how long before an inactive display will turn off:

- 1. Go to the **Settings** main level.
- 2. Select the **Backlight Timer** option.
- Select the length of the backlight timer, from 30S (30 seconds), 1M (1 minute), 5M (5 minutes), or ON (always on).



Loss of Data

To select how the product will respond to a loss of the control signal:

- 1. Go to the **Settings** main level.
- 2. Select the Loss of Data option.
- 3. Select from **Hold** (holds last signal received) or **Close** (blacks out fixture).

Lamp Settings

To access the lamp settings of the Maverick Storm 1 Hybrid:

- 1. Go to the **Setup** main level.
- 2. Select the **Lamp Settings** option.

Lamp On/Off

To turn the lamp on or off:

- 1. Access the Lamp Settings.
- 2. Select the On/Off option.
- 3. Select from **ON** or **OFF**.

Lamp State at Power On

To select whether the lamp will turn on when the product powers on:

- 1. Access the Lamp Settings.
- 2. Select the State/Power on option.
- 3. Select from **ON** (lamp will turn on when the product powers on), or **OFF** (lamp must be turned on manually).

Off Via DMX

To enable the ability to turn the lamp off with a DMX controller:

- 1. Access the Lamp Settings.
- 2. Select the Off Via Dmx option.
- 3. Select from **NO** (DMX may not turn lamp off), or **YES** (DMX may turn lamp off).

On If DMX On

To set the lamp to turn on when a DMX signal is detected:

- 1. Access the Lamp Settings.
- 2. Select the On If Dmx On option.
- 3. Select from **NO** (detecting a DMX signal will not turn on the lamp), or **YES** (detecting a DMX signal will turn on the lamp).

Off If DMX Off

To set the lamp to turn off when a DMX signal is not detected:

- 1. Access the Lamp Settings.
- 2. Select the Off If Dmx Off option.
- 3. Select from **NO** (detecting no DMX signal will not turn off the lamp), or **YES** (detecting no DMX signal will turn off the lamp).

Ignition Delay

To set the time in seconds between the product powering on and the lamp turning on (when **State/Power On** is set to **ON**):

- 1. Access the Lamp Settings.
- 2. Select the Ignition Delay option.
- 3. Set the delay time from 010-255 (seconds).

Low Power Delay

To set the time in seconds before the lamp enters low power mode with the shutter closed:

- 1. Access the Lamp Settings.
- 2. Select the Low Power Delay option.
- 3. Set the delay time from **000–255** (seconds).

Reset Lamp On Time

To reset the Lamp On Time counter (see the **System Information**):

- 1. Access the Lamp Settings.
- 2. Select the **Reset Lamp Time** option.
- 3. Select from **NO** (will not reset counter), or **RESET** (resets counter).



Maintenance Timer Interval

To set the interval of the maintenance timer (how long before the product signals it needs maintenance):

- 1. Go to the **Setup** main level.
- 2. Select the **Maintenance Timer** option.
- 3. Select the Interval option.
- 4. Set the interval time from 010-250 (hours).

Reset Maintenance Timer

To reset the maintenance timer:

- 1. Go to the **Setup** main level.
- 2. Select the Maintenance Timer option.
- Select the Remain Time option. The time remaining will display (it is also visible in the <u>System Information</u>).
- Select from NO (will not reset the timer), or RESET (will reset the timer).

Preset Selection

To select a preset configuration of menu options:

- 1. Go to the **Settings** main level.
- 2. Select the **Preset Select** option.
- 3. Select from PRESET A (default), PRESET B, or PRESET C.



- Changes to settings automatically save to the currently selected Preset.
- If no Preset has been selected, changes to settings save to PRESET A.
- After selecting a Preset, the product will restart.

Preset Synchronization

To transfer saved Presets from one Maverick Storm 1 Hybrid to another:

- 1. Connect the Maverick Storm 1 Hybrid products to receive the Presets by a DMX daisy chain.
- 2. Make the Maverick Storm 1 Hybrid with the Presets to transfer the first in the DMX daisy chain.
- 3. Power on all of the products.
- 4. Set all of the products to a Control Mode other than WDMX. (DMX, ArtNet, or sACN)
- 5. On the Maverick Storm 1 Hybrid with the Presets, go to the **Settings** main level.
- 6. Select the **Preset Sync** option.
- 7. Select **NO** (to cancel) or **YES** (to transfer the Presets to the connected products).



- All menu configurations are transferred except for the IP address.
- ONLY connect Maverick Storm 1 Hybrid products for this function!

USB Update

To enable or disable software update using USB:

- 1. Go to the **Settings** main level.
- 2. Select the USB Update option.
- Select NO (disables software update through USB) or YES (enables software update through USB).



See the <u>USB Software Update</u> section for the detailed instructions on how to update the Maverick Storm 1 Hybrid software using a USB C connection.

Minimum Zoom Focus

To enable or disable the Min Zoom Focus function:

- Go to the **Settings** main level.
- 2. Select the **Min Zoom Focus** option.
- 3. Select NO (manual independent zoom control) or YES (focus adjusts depending on zoom setting).



Reset Function

To reset specific functions or the entire product:

- 1. Go to the **Settings** main level.
- 2. Select the **Reset Function** option.
- 3. Select the functions to reset, from Pan/Tilt, Shutter/Prism, Color/CMY, Gobo/Animation, Zoom/Focus/Frost, or All.
- 4. Select **NO** (to cancel) or **YES** (to reset the selected functions).

Factory Reset

To reset the product to factory settings:

- 1. Go to the **Settings** main level.
- 2. Select the Factory Reset option.
- 3. Select **NO** (to cancel) or **YES** (to reset the product configuration).

Test Mode

Auto Test

To have the Maverick Storm 1 Hybrid automatically test all functions one after the other:

- 1. Go to the **Test** main level.
- 2. Select the Auto Test option.

Manual Test

To manually test an individual function of the Maverick Storm 1 Hybrid:

- 1. Go to the **Test** main level.
- 2. Select the **Manual Test** option.
- 3. Select a function to test, from Pan, Pan Fine, Tilt, Tilt Fine, P/T Speed, Dimmer, Dimmer Fine, Shutter, Cyan, Magenta, Yellow, Color, Gobo2, Gobo, Gobo Rotate, Gobo Rotate Fine, Animation, Prism1, Prism1 Rotate, Prism2, Prism2 Rotate, Frost1, Beam Diffraction, Focus, Focus Fine, Focus Auto, Zoom, Zoom Fine, or Special Function.
- 4. Increase or decrease the value of the selected function from 0-255 to test it.

System Information

The information section of the menu displays statistics and the current status of the product's various functions. To view this information:

- 1. Go to the **Information** main level.
- 2. Select from the **Fixture Information**, **Fan Information**, **Error Information**, or **Channel Information** options.
- 3. Use **<UP>** and **<DOWN>** to view all information.

Offset Mode (Zero Adjust)

The Offset mode provides fine adjustments for the home position of every moving part in the optical path as well as the pan and tilt movements. To adjust these options and prevent borders showing or reduction of the light output:

- 1. From the main level screen, press and hold **<MENU>** until the passcode screen appears.
- 2. Enter the passcode: 0920 and press <ENTER>.
- 3. Select the "zero" position to adjust, from PAN, TILT, SHUT1, SHUT2, COLOR, GOBO2, GOBO, GOBO ROTATE, FOCUS GOBO, FOCUS GOBO2, ZOOM, PRISM1, PRISM1 ROT, PRISM2, PRISM2 ROT, FROST1, BEAM DIFFRACTION, CYAN, MAGENTA, YELLOW, ANIMATION, MAC4, MAC5, MAC6, RDM4, RDM5, or RDM6.
- 4. Adjust the "zero" position for the selected function from **000–255**.



Web Server

The Maverick Storm 1 Hybrid Web Server can be accessed by any computer on the same network as the product. It allows network access to system information, settings such as control setup, manual testing of all functions, firmware updates, and the ability to change the Web Server password.

- 1. Connect the product to power, and set the Control Mode to ArtNet and the IP Mode to Static.
- 2. Connect the product to a Windows computer with a network cable.
- 3. On the computer, set the first value of the IP address of the new network to match the first value of the IP address of the product. The IP address of the product is displayed on the Home Screen.
- 4. Enter the IP address of the product into the URL bar of a web browser on the computer.
- 5. Enter both the User Name and Password as admin to log in.

Information

The Information page on the Web Server displays the current settings and the system information of the Maverick Storm 1 Hybrid.

Setup

The Setup page on the Web Server provides options for control, similar to the **Setup** menu on the product. Click **Save Settings** to send the new configuration to the product.

Manual Test

The Manual Test page on the Web Server allows all output functions of the product to be controlled through the browser. To set all functions back to default, click **Reset**.

Firmware Update

The Upgrade page on the Web Server allows the product to be updated with the latest firmware. Go to https://www.chauvetprofessional.com to download firmware updates.

Security

The Security page on the Web Server gives the option to change the password to the connected product's web server. Enter the old password (**admin**, by default) and the new password twice, then click **Save Settings** to change the password.



5. Maintenance

Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean each lighting product at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.



Do not spin the cooling fans with compressed air. Damage may result.

Torque Measurements

To maintain the IP rating when reassembling the product, use the given torque measurements for each of the following screws and bolts:

- Screws inside feet: 15.3 Kgf.cm, 13.3 lgb.in
- Base screws around outside (not the feet): 16.3 Kgf.cm, 14.1 lgb.in
- Base screws in middle: 35.7 Kgf.cm, 30.9 lgb.in
- Omega bracket holder: 12.2 Kgf.cm, 10.6 lgb.in
- Front and rear base cover: 25.5 Kgf.cm, 22.1 lgb.in
- Screws around power and data ports: 3.5 Kgf.cm, 3 lgb.in
- Fuse: 7.1 Kgf.cm, 6.1 lgb.in
- Center of yoke plate: 25.5 Kgf.cm, 22.1 lgb.in
- Allen Key screws next to front lens: 25.5 Kgf.cm, 22.1 lgb.in
- Allen Key screws holding in front lens cover: 12.2 Kgf.cm, 10.6 lgb.in
- Allen Key screws next to heat pipes on the back: 25.5 Kgf.cm, 22.1 lgb.in
- Allen Key screws head and arm covers: 25.5 Kgf.cm, 22.1 lgb.in

Vacuum Test Measurements

To ensure that the product has been reassembled correctly, use the IP Tester from Chauvet Professional to check the following data has the given measurements for the given method:

- Method: Positive
- Test Pressure (kPa): 2.18
- Test Duration (seconds): 60
- PASS State leak pressure (kPa): <0.02



6. Technical Specifications

Dimensions and Weight

Length	Width	Height	Weight
15.27 in (388 mm)	10.78 in (274 mm)	29.72 in (755 mm)	64.4 lb (29.2 kg)

Note: Dimensions in inches are rounded.

Power

Power Supply Type		Rai	nge Voltage Selection		Selection
Switching (internal)		100 to 240 VAC, 50/60 Hz		Auto-ranging	
Parameter	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Consumption	680 W	660 W	648 W	647 W	646 W
Operating Current	6.800 A	5.540 A	3.124 A	2.800 A	2.738 A
Fuse/Breaker	F 15 A, 250 V	F 15 A, 250 V	F 15 A, 250 V	F 15 A, 250 V	F 15 A, 250 V

Power I/O	U.S./Worldwide	UK/Europe
Power Input Connector	Seetronic Powerkon A	Seetronic Powerkon A
Power Cable plug	Edison	Local plug

Light Source

Туре	Power	Lifespan
OSRAM SIRIUS HRI lamp	420 W	2,500 hours

Photometrics

Mode	Beam Angle	Field Angle	Cutoff Angle	Zoom Range
Spot (Gobo 1)	1.3° to 17.7°	2.2° to 31.9°	2.6° to 40.8°	1.3° to 40.8°
Beam (Gobo 2)	0.8° to 7.4°	1.5° to 19.9°	1.9° to 25.6°	0.8° to 25.6°
Wash (no gobo)	3.6° to 16.6°	6.7° to 30.1°	9.2° to 32.2°	3.6° to 32.2°

Illuminance (Spot Mode)	Illuminance (Beam Mode)	Illuminance (Wash Mode)
1,075,418 lux @ 5 m (2.2° field)	226,074 lux @ 15 m (1.5° field)	71,522 lux @ 5 m (6.7° field)
5,422 lux @ 15 m (31.9° field)	2,144 lux @ 15 m (19.9° field)	3,005 lux @ 5 m (30.1° field)

Thermal

Maximum External Temperature	Cooling System	
113 °F (45 °C)	Fan-assisted Convection	

Control

DMX I/O Connector	Ethernet I/O Connector	Channel Range
5-pin IP rated XLR	Neutrik IP rated RJ45	24 or 29

Ordering

Product Name	Item Name	Item Code	UPC Number
Maverick Storm 1 Hybrid	MAVERICKSTORM1HYBRID	08012056	781462224042



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Warranty & Returns

For warranty terms and conditions and return information, please visit our website.

For customers in the United States and Mexico: www.chauvetlighting.com/warranty-registration.

For customers in the United Kingdom, Republic of Ireland, Belgium, the Netherlands, Luxembourg, France, and Germany: www.chauvetlighting.eu/warranty-registration.